



10 Year Impact Review

Celebrating our Legacy of Creating Carer Friendly Communities



Who is Forward Carers?

We are an award-winning, not-for-profit, social enterprise that creates Carer Friendly Communities.

Carer Friendly
Communities are places
that understand,
value and support
unpaid Carers.

We work in partnership with other non-profits to make a difference in...















Our values shape everything we do...



Fulfilling Potential

We challenge ourselves to continually innovate so Carers, partners, our staff and communities always fulfil their potential.



Family Centred

We place Carers, families and their networks at the heart of what we do.



Impact Driven

We continually
evaluate and
improve our
services so we can
ensure we're
delivering the best
outcomes for
Carers.



Stronger in Partnership

We believe the best outcomes for Carers are achieved by working in partnership to meet the varied needs of our diverse communities.



Socially Responsible

We improve equality for Carers and through our work, we will leave the community and our planet in a better place.



10 years of delivering impact by living our values

We grew to

23

members
of staff

Value:

Fulfilling Potential

We empower Carers to fulfil their potential through...



Statutory Carer's Assessments



Carer Friendly
ID Cards



Tracking the positive impact of our support on Carer wellbeing



Digital Inclusion
Support



Hear what Fulfilling Potential means to us

Value:

Family and Carer Centred

We keep Carers at the heart of what we do through our...



Local Carers Community Hub (Selly Oak NNS funded)



Carer Ambassador Board



National Lottery Funded Hidden Carers Programme



Carers Voice Engagement and Co-production Programme

Discover more on how we've kept families at the centre of our work





Value:

Impact Driven

We continually evolve and improve to ensure the best outcomes for Carers...



We're on a mission to create Carer Friendly Communities across England.



100% of our services continued to support Carers during Covid-19



We've delivered public annual impact reports since 2017



See how we are impact driven

Value:

Stronger in Partnership

We lead strong partnerships that get the best outcomes for Carers...

Learn why we are stronger in partnership





Our partnership has grown to 34 non-profits.



Our Top Tips; Guides and Toolkits are co-produced with Carers



The Carer
Friendly Employer
Commitment Mark
helps employers
support working
Carers



The Carer Friendly Business awards celebrate great practice for Carers

Value: **Socially Responsible**

We believe in leaving the community and our planet in a better place...



We're a
Community
Interest Company



We're committed to achieving net zero by 2030



We are a Real Living Wage Employer



10 Years of Forward Carers' Impact:

Through our Partnerships we have...



Registered over **41,746** Carers



Provided **153,566** one to one support sessions



Undertaken **13,898** Statutory Carer's Assessments and **4,390** Wellbeing checks



Supported **500,000**Carers through online services



Distributed over **£3 million** in Wellbeing grants



Provided **4,645** Carer Friendly ID Cards



Helped Carers to access approximately £14.2 million in welfare entitlements



Delivered **4,041** groups and activities to **27,622**Carers



Given **5,516** families a Max card for trips to enjoy together







When there was no Forward Carers before, there was no recognition for Carers, but we've got it now! A big credit goes to Forward Carers. Forward Carers means a lot to me because they've seen me at my lowest point, they've seen me at my highest point, to me they're like an extended family.



Neely Darani, Carer Ambassador

Neil Joesbury, Carer Ambassador



10 Years of Forward Carers:

As a result of our support...



2,606 businesses have been inspired to become CarerFriendly; 22,000 staff work for Carer Friendly employers



We've distributed £16.5 million through the VCSE network by funding over 80 organisations to deliver Carer Friendly support



We've distributed **£1.3 million** in Household Support Fund payments



97% of Carers rate their experience of our services as

good or very good



72% of Carersfeel more positive
about their caring role



66% of Carers feel more confident about their caring role



71% of Carers
say their physical and mental
wellbeing is better



64% of Carers
feel more socially
connected

We save the health and social care sector

£11.56

for every £1 invested in us





Forward Carers has been empowering unpaid Carers to live fulfilling lives since 2014. We are a multi-award winning not-for-profit social enterprise, Community Interest Company (CIC).

We work in partnership with non-profits, statutory services and the healthcare sector to achieve our mission to create Carer Friendly Communities, places that understand, value and support unpaid Carers.

www.forwardcarers.org.uk

Scan to see all of our links

















Best for Carers &
Eldercare
Commended
Forward Carers CIC

